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RE: Comments on PETITION FILING MB Docket No. 18-91

Dear Sir or Madam:

It is not appreciated that Charter Communications and Northwest Broadcasting are using their customers as pawns in their dispute. It has now been a total of 65 days we have been deprived of the full service for which we subscribed for from Charter Communications which includes Channel KPVI (NBC) – a major local channel with news, weather and other primary coverage. The repercussions and impact have resulted in missing out on Super Bowl and 2018 Olympic Game coverage on the NBC channel along with other programming. It appears that this childish dispute between Charter and Northwest has no speedy resolution occurring in the near future. The verbal message placed on that channel is irritating and not current - suggesting one use an antenna is a joke as Jackson, Wyoming is surrounded by mountains, making an antenna useless – suggesting using the Internet streaming is also a joke, as this option was eliminated by Charter. It would be appreciated if, instead, an updated message appear that assures its subscribers that action is being taken.

I have filed my own dispute with the FCC (FCC Serve Ticket Number 2245857), and have received from them excellent, timely communications. Letters from Charter Communications (specifically, from William C. Wesselman-Director Law – Regulatory) in response to my FCC filing, have been insufficient and full of excuses, not addressing any of the following:

- Any indication of a possible agreement date with Northwest Broadcasting;
- If subscriber service being paid for monthly (includes the NBC Channel) will be restored; or will subscribers still be charged monthly for what they signed up for in their television service even though they are not able to access, which included access to NBC?
- Will there be a refund by Charter to its subscribers for all the days/months they were deprived of the service they signed up for?

This avoidance of addressing these issues is disconcerting and annoying. Are there not FCC regulations that require Charter Communications to reach a timely resolution with Northwest Broadcasting for its subscribers?

Respectfully submitted,



Alice Widdess